

Executive

Performance and Risk Management Framework 2012/13 Second Quarter Performance Report

3 December 2012

Report of Head of Transformation

PURPOSE OF REPORT

This report covers the Council's performance for the period 01 July to 30 September 2012 as measured through the Performance Management Framework.

This report is public

Recommendations

The Executive is recommended:

- (1) To note the many achievements referred to in paragraph 1.3.
- (2) To identify any further performance or risk related matters for review or consideration in future reports.

Executive Summary

Introduction

- 1.1 This is a report of the Council's performance in the second quarter of 2012/13 measured through the performance management framework. The report covers key areas of performance, these are: performance against the Council's 17 public pledges; financial performance, human resources performance and customer feedback as well as progress against the Corporate Priorities and associated performance measures.

In addition performance against the Corporate Equalities Plan, Brighter Futures in Banbury, Major Programmes and Significant Partnerships is also included.

To measure performance we use a 'traffic light' system where Green is 100% of the target met, Amber 90% and above, and Red below 90% and detailed performance indicators and commentary is presented in the appendices to this report.

- 1.2 Although this is primarily a report of corporate performance, the Council's performance management framework also includes monitoring at the

directorate level against service plans and strategies. The majority of operational performance issues are dealt with at service and directorate level. However significant service successes and issues are reported upwards and where appropriate included in this report.

Proposals

- 1.3 The Executive is asked to note the significant progress made in delivering the Council's objectives. Particular highlights include:

Corporate Pledges

Cherwell: A District of Opportunity

- Continuing to support Job Clubs – a total of 65 held this year – including work with Career Contact and Career and Opportunities Gateway Job clubs to help professional /managers. A Job Club Engagement Officer has been appointed through OCC Libraries Services to provide additional focus upon Neithrop & Ruscote.
- Affordable housing progress with the Eco Bicester demonstration project at Bryan house completed. This is the highest level of sustainable affordable housing ever delivered in Cherwell district. Also, 18 Units of affordable homes have been completed at Dashwood Primary School, meeting the needs of the conservation area and a significant contribution to the Brighter Futures in Banbury initiative.
- Bicester Town Centre is on target to open in summer 2013 as planned. A brief will be issued following architects discussion around Bolton Road. Spiceball environmental works are on-going.

A Cleaner Greener Cherwell

- Recycling rate is at similar level to last year. Garden waste tonnage has increased but dry recycling has decreased a little. The reduction in recycling rate will also be affected by not being able to compost street sweepings. Publicity of recycling is planned to be promoted from Oct – Dec to increase recycling further.
- Satisfaction with Street Cleanliness has risen this year to 69% which is the second highest we have attained.
- The Cocoon discounted insulation scheme closed for new applications on 30/09/12. Final output details should be available before Christmas. Residents will be able to obtain insulation and other energy saving measures at no upfront cost through the Green Deal. The council has committed to participation in a Community Interest Company which will act as a Green Deal Provider. This service is not yet available due to government delays, but should launch in the near future. Recent Warm Front promotion has resulted in 98 referrals to date; final output figures will be available in April 2013.
- Eco Bicester site preparation expected in late 2012 and construction of the first Eco Bicester houses expected in early 2013.

A Safe, Healthy and Thriving District

- Best Bar None scheme (working with Local Police and Licence Holders) is behind schedule, however discussions with Head of Service have taken place and service delivery has been planned.
- Oxfordshire County Council to attend fortnightly Joint Agency and Tasking Coordination Group with the Thriving Families lists to discuss and disseminate to all partners for regular feedback.
- South West Bicester Sports Villages have had delays in laying out the grass pitches due to the inclement weather earlier this year. Revised programme now in place.
- Sportivate initiative is being delivered across the district inspiring young people to take up sporting opportunities.
- Planning approval for the new hospital has been granted in Bicester on the existing hospital site. The preferred bidder is still in place. On-going dialogue between the Primary Care Trust and Strategic Health Authority to progress the report.
- Supporting volunteering across the district – We received Volunteer Connects (VC) Quarter Two report for support to volunteering and volunteer transport schemes, which contained positive information. Volunteering Opportunities are progressing well. Volunteers have been placed within organisations and VC appear to have a good working relationship with likeminded organisations within the area. Bases have now been established in Bicester and Kidlington. VC are also looking at rural access points and are using social media to promote the service. Volunteer Car Driving Services are progressing, albeit still slow. They have supported the establishment a rural volunteer driver scheme by carrying out all back office paperwork including CRB and reference checks. This initial scheme to be used as a module for further schemes. Their current number of volunteer drivers now totals 14.

An Accessible Value for Money Council

- 70% of the £800,000 savings required has been achieved with plans to secure the remainder.
- SPA Future Thinking (Consultation Agency) have conducted the annual customer service satisfaction survey, results are due early October and indications are very positive.
- Govmetric continues to collect citizen data and feedback from emails. The SOCITM (Associate for ICT and related professionals in the Public and third sectors). Better connected 2012 review is currently being undertaken and the resulting report will identify good practice in the development of local authority websites based on extensive evidence based research. We are currently planning to undertake an accessibility/usability review of the main website that will help improve the ease of access of the website and services.

1.4 The performance management framework allows Councillors to monitor the progress made in delivering our objectives and to take action when

performance is not satisfactory, risks to performance are identified or new issues arise. The report also contains direction of travel to highlight areas prior to them becoming an issue. There are a number of such items identified in this report and we recommend officers should report on the latest position, implications, and the action they are taking in the next quarterly performance report. These are:

Corporate Scorecard

Customer Services response time to callers was lengthy with an average wait of 1 minute 27 seconds but many had to wait several minutes. As a consequence the abandoned call rate increased. Corporate Recovery amended their targets and this resulted in more complicated calls.

- During April – Sept self-employment advice was provided to 43 residents through Oxfordshire Business Enterprises and 34 business enquiries have been received re growth or inward investment.
- Rolling programme of Conservation Area Appraisals continues and recently the Oxford Canal Appraisal was completed with South Northants District.

Some areas of concern are

Corporate Pledges

Corporate Plan

- Delivering 500 new homes in year is off target with a provisional figure of 121 completions at mid-year
- New policy for Developer contributions has not been implemented due to focus on the Local Plan.
- Determination of major planning applications is considerably outside of target with only 2 out of the 12 applications in Q2 being determined in time.
- Planning appeals allowed greatly increased in Q2

Conclusion

- 1.5 In this report we show that at the second quarter the Council continues to make strong progress on delivering its ambitions to improve the services delivered to the public and against key projects and priorities. The report also highlights a small number of areas which the Council needs to keep under review to ensure targets are met.

Background Information

- 2.1 **Progress on issues raised in the last Executive performance review**
No areas were raised for further review
- 2.2 **Overview of Performance**

Paragraphs 2.3 – 2.13 provide a more detailed summary of the Council's performance against its comprehensive performance and risk framework. The detailed performance indicators and commentary against each of these are contained within appendices one to five.

2.3 Corporate Scorecard – Corporate Plan Pledges

The Corporate Scorecard includes the 17 pledges which were included in the 2012/13 Council Tax Leaflet which was sent to every household in Cherwell. Of these are 16 Green, 1 Amber and 0 Red. These pledges directly reflect the Council's four strategic priorities and public priorities.

2.4 Corporate Scorecard: Financial Performance

There are two finance targets, relating to predicated variance against revenue and capital budgets. Both are Green. There are no issues of concern at this point.

2.5 Corporate Scorecard: Human Resources

Two Human Resources indicators are monitored: staff turnover; days lost through sickness; and organisational resilience. Turnover and sickness are both green.

2.6 Corporate Scorecard – Customer Feedback

Three key measures are covered: speed of telephone response, customer satisfaction as measured through bi-annual mystery shopping and customer complaints. Speed of response calls is currently red as referred to earlier.

2.7 Corporate Programmes

The 'major programmes' template attached as appendix B. This new template reflects the Council's ambitious improvement programme around place based regeneration and development and service transformation to deliver improvement and efficiency.

It should also be noted that the template covers both Cherwell and South Northamptonshire programmes, reflecting the shared nature of the agenda.

2.8 Corporate Equalities Plan

The corporate equalities plan is a cross-council plan that aims to improve customer access, tackle inequality and disadvantage, build strong communities and improve community engagement. It also ensures that the Council is compliant with all equalities legislation.

During the last year there have been a number of changes to the legislation and the Council's plans and policies reflect this. As legislation changes Cherwell District Council equalities policies are reviewed. Details in Appendix C

2.9 Brighter Futures in Banbury

The Brighter Futures in Banbury programme is a long term and strategic priority for the Council and the Cherwell Local Strategic Partnership. It is part of a wider county approach to break the cycle of deprivation and tackle disadvantage. In Banbury the programme aims to address seven key themes:

1. Early Years community learning and young people's attainment
2. Employment support & skills
3. Family support & NEETS
4. Financial Inclusion & Housing
5. Health and wellbeing
6. Safer and stronger communities
7. Performance & Community Engagement

Full Details in Appendix D

2.10 Significant Partnerships

The Council has identified 17 partnerships as significant due to the level of resources involved, and the impact on the local community. Many of the most significant and difficult issues we face, crime, the environment, economic development, can only be tackled if agencies work together. Of these partnerships 7 are county wide (including the County Local Strategic Partnership and its supporting thematic partnerships) the remaining partnerships are specific to the Cherwell district and directly support our strategic priorities. Appendix E.

Key Issues for Consideration/Reasons for Decision and Options

- 3.1 This report presents the Council's performance against its corporate scorecard for the second quarter of 2012/13. It includes an overview of successes, areas for improvement and emerging issues to be considered.

The following options have been identified. The approach in the recommendations is believed to be the best way forward

- | | |
|-------------------|--|
| Option One | (1) To note the achievements referred to in paragraph 1.2 |
| | (2) To request that officers report in the second quarter on the items identified in paragraph 1.4 where performance was below target or there are emerging issues or risks. |
| | (3) To identify any further performance or risk related matters for review or consideration |
| Option Two | To identify any additional issues for further consideration or review. |

Consultations

No specific consultation on this report is required. However, it should be noted that several indicators are based on public consultation or customer feedback.

Implications

Financial:	<p>Financial Effects – The resource required to operate the Performance Management Framework is contained within existing budgets. However the information presented may lead to decisions that have financial implications. These will be viewed in the context of the Medium Term Plan & Financial Strategy and the annual Service & Financial Planning process.</p> <p>Efficiency Savings – There are none arising directly from this report.</p> <p>Comments checked by, on behalf of Head of Finance, 0300 0030106</p>
Legal:	<p>There are no legal issues arising from this report.</p> <p>Comments checked by James Doble on behalf of the Monitoring Officer, 0300 0030107</p>
Risk Management:	<p>The purpose of the Performance Management Framework is to enable the Council to deliver its strategic objectives. All managers are required to identify and manage the risks associated with achieving this. All risks are logged on the Risk Register and reported quarterly to the Audit Committee.</p> <p>Comments checked by Louise Tustian, Senior Improvement & Performance Officer.</p>
Data Quality	<p>Data for performance against all indicators has been collected and calculated using agreed methodologies and in accordance with Performance Indicator Definition Records (PIDRs) drawn up by accountable officers. The council's performance management software has been used to gather and report performance data in line with performance reporting procedures.</p> <p>Comments checked by Louise Tustian, Senior Improvement & Performance Officer.</p>

Wards Affected

All

Corporate Plan Themes

The Performance Management Framework covers all of the Council's Strategic Priorities

Executive Lead Member

Councillor Nicholas Turner
Portfolio Holder for Performance Management and Improvement

Document Information

Appendix No	Title
Appendix A	Corporate Performance Report
Appendix B	Major Programmes
Appendix C	Equalities
Appendix D	Brighter Futures in Banbury
Appendix E	Significant Partnerships
Background Papers	
Corporate Priorities 12/13	
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CHERWELL DISTRICT COUNCIL

Executive Committee

3 December 2012

Performance Report – Second Quarter 2012

Key to Performance Report

Corporate Priorities		Performance Indicators **	
Green	On track towards outcomes	Green	On or over target
Amber	Making progress	Amber	Up to 10% under target
Red	Not making progress	Red	More than 10% under target

** please note there are monthly, quarterly and annual targets, where appropriate in-year RAG status is adjusted accordingly.



Corporate Pledges

A District of Opportunity

Service	Tasks	Q1 RAG	Q2 RAG	Latest Commentary
Strategic Planning & the economy	Continue to support skills development, apprenticeships & job clubs in order to reduce the number of young people not in education, employment or training	Green	Green	<p>In September 2012: 5 regular Job Clubs were held: 2 in Banbury, 2 in Bicester and 1 in Kidlington. 45 job seekers attended.</p> <p>Also at the Mill Cottage in Banbury: 4 'Career & Opportunity Gateway' Job Clubs were held on Wednesday evenings, helping 18 professionals/managers.</p> <p>4 additional Job Club workshops were held on Thursdays through Career Connect.</p> <p>This brings the total number of job clubs held since April 2012 to 65.</p> <p>Assisted with process to appoint Job Club Engagement Officer through OCC Libraries Service to provide additional focus upon Neithrop & Ruscombe.</p>
Strategic Planning & the economy	Complete the local plan as the foundation for economic growth in the district	Green	Green	The Local Plan has been consulted upon (29/8/12 – 10/10/12) and the consultation responses will be considered with any revisions made to the Plan prior to submission.
Regeneration & housing	Deliver 100 affordable homes in the District and support opportunities for self build and developing self build skills	Green	Green	<p>Good progress has been made on affordable housing delivery for 2012/13 - in particular, the eco Bicester affordable housing demonstration project at Bryan House has now been completed resulting in affordable homes at levels 4 & 5 of the code for sustainable homes (national energy efficiency standard) which is the highest level of sustainable affordable housing ever delivered in the Cherwell district. Also, the 18 units of affordable homes at the former Dashwood primary school have been completed, providing affordable homes that meet the conservation needs of the local area and make a significant contribution to Brighter Future in Banbury initiative.</p> <p>The affordable housing delivery over the years 2012/13 - 2014/15 is anticipated to be the strongest delivery period ever seen in the Cherwell district with an estimated delivery of up to 750 affordable homes being achieved. This delivery is important in providing a supply response to affordable housing need in the district and has been made possible through the investment-ready approach agreed by Cherwell District Council as part of its current Housing Strategy.</p>
Regeneration & housing	Continue to strengthen the leisure & retail facilities in Banbury & Bicester Town Centres	Green	Green	<p>Bicester Town Centre progressing well and on target to open as planned summer 2013</p> <p>Discussion held with architects re Bolton Road and the proposed revised masterplan drawings and brief is to be issued. For Spiceball the environmental works are ongoing</p>

A Cleaner Greener Cherwell

Environmental Services	Increase the household recycling rate to 60%	Green	Green	Recycling rate at a similar level to last year. Garden waste tonnage is up but dry recycling is a little behind. We are no longer able to compost street sweepings which will reduce the recycling rate slightly but a lot of promotion work is planned for Oct – Dec to push recycling further.
Environmental Services	Improve local residents' satisfaction with street & environmental cleanliness continuing our successful programme of neighbourhood litter blitzes	n/a	Green	The recent survey for street cleansing showed satisfaction had risen from 64.5% to 69% and is the second highest level we have attained.
Environmental	Reduce the Council's carbon footprint by 4% by further	Green	Green	First quarter showed a fall of just over 3%. Data for Q2 will not be available until November but signs are that we expect to hit the target of 4%

Services	improving the energy efficiency of our buildings and vehicles			
Regeneration & housing	Continue to give Cherwell residents the opportunity to take advantage of low cost discounted insulation under the new Green Deal replaces discount funding	Green	Green	The Cocoon discounted insulation scheme closed for new applications on 30/9/12. Final output details should be available before Christmas. Residents will be able to obtain insulation and other energy saving measures at no up-front cost through the Green Deal. The Council has committed itself to participation in a Community Interest Company which will act as a Green Deal Provider. This service is not yet available, due to government delays, but should launch in the near future. Recent Warm Front promotion has resulted in 98 referrals to Warm Front to date. Final output figures will be available form Warm Front in April 2013.
Strategic Planning & the economy	Begin construction of the Eco-Bicester houses	Green	Green	Site preparation expected in late 2012 with construction of first Eco Bicester houses expected in early 2013.

A Safe Healthy And Thriving District

Public protection & Development	Work with local police and licence holders to roll out the "best bar none" scheme which will help make our town centres safer in the evenings	Amber	Amber	Discussions with Head of Service have taken place and service delivery has been planned
Community Services	Continue working with our partners to provide support to the most vulnerable individuals and families in the District	Green	Green	Oxfordshire County Council to attend Joint Action Tasking and Coordination Group with Thriving Families lists for District. JATAC disseminating lists for partner contributions
Community Services	Complete the layout of the sports pitches at the South West Bicester Sports Village and finalise plans for the Pavilion	Green	Green	Delays in laying out the grass pitches because of the inclement weather earlier this year. Revised programme now in place
Community Services	Inspire young people to take up new sporting opportunities during the Olympic Year	Green	Green	The sportivate Initiative is being delivered across the District
Community Services	Support the local health sector in building a new community hospital in Bicester	Green	Green	Planning approval given to a new hospital on the existing hospital site. Preferred bidder still in place. Ongoing dialogue between the PCT and SHA to progress the report.

An Accessible Value for Money Council

Finance & Procurement	Secure savings of at least £800,000 to help meet the medium term financial deficit	Green	Green	70% achieved to date – plans in place to address the remainder
Transformation	Improve level of customer satisfaction with our services	Amber	Green	SPA Futures have conducted a customer satisfaction survey. Results are due in October but early indications are very positive.
IT	Continue to improve our website, the ease of accessing our services & giving feedback online	Green	Green	We continue to collect citizen data from GovMetric (Smiley faces) and feedback from emails. The SOCITM Better connected 2012 review is currently being undertaken and the resulting report will identify good practice in the development of local authority websites based on extensive evidence-based research. We are currently planning to undertake an accessibility/ usability review of the main website that will help improve the ease of access of the website and service

Corporate Scorecard

Finance & Procurement	Percentage variance on revenue budget expenditure against profile (+2%/-5%)	Green	Green	-0.2% at Q2 - refer to Executive Quarter 2 Finance and Procurement Report
Finance & Procurement	Percentage variance on capital budget expenditure against profile (+2%/-5%):	Green	Green	-3% at Q2 - refer to Executive Quarter 2 Finance and Procurement Report

HR	Staff turnover (voluntary leavers)	Green	Green	There were two voluntary leavers in Q2 from the Learning and Development Team in Transformation
HR	Number of days lost through sickness	Green	Green	Average days sickness per FTE was 2.9 days for April – September 52% short term absence and 48% long term absence Sickness has increased on the same period last year which was 2.7 days per FTE
Customer Services	Speed of response to telephone calls	Red	Red	Call length increased due to complicated nature of calls eg summons issued in September by Corporate Recovery and their changed targets resulting in more complicated calls.

CDC Corporate Priorities 2012-2013

A DISTRICT OF OPPORTUNITY			
Work with partners to tackle disadvantage in the district			
Tasks	Q1	Q2	Latest Commentary
Support vulnerable residents through tough times focussing on homelessness prevention and housing advice at current levels of performance	Green	Green	The number of households in temporary accommodation is currently 32 households which is 1 below the CDC target of 33. Officers are working very closely with customers to ensure the additional challenges around homelessness prevention and housing advice are being addressed; particularly in the context of changing welfare reform.
Support local people into work (Job Clubs & apprenticeships) and prepare for the impact of Government reform to welfare and the benefits system	Green	Green	<p>The focus of the Council's work is upon co-ordinating the Job Clubs across the District. In so doing, regular collaboration is held with Job Centre Plus and its local delivery partners. CDC also continues to host JCP services in Bicester, which is proving useful to job seekers.</p> <p>A CDC specialist advisor attends every Bicester and Banbury Job Club to provide housing benefits and Council Tax advice.</p>
Deliver the Brighter Futures in Banbury programme	Green	Green	2012/13 priorities and agreed actions established with relevant finance allocated where needed. Good multi agency engagement. Theme leaders in place. Successful Woodgreen Connecting Communities event in August. Review of updated data and partnerships governance underway.
Balance economic development and housing growth			
Promote local economic development through business advice and support, inward investment and the Local Enterprise Partnerships	Green	Green	Self Employment: 43 Cherwell residents (Apr to Sept) have received one-to-one advice on starting their own business through our Oxfordshire Business Enterprises (OBE) service. Loans are being awarded to viable small businesses turned down by banks through Fredericks Oxfordshire. Over 50 residents attended a series of 'How to be an Entrepreneur' workshops in July and Sept. Follow-up support is provided through OBE. The Council's market operator is also providing opportunities to test the market for new businesses in Banbury. Business Development: In Q2, 15 further detailed business enquiries were dealt with in support of indigenous businesses growth or potential inward investment. (34 since April 2012). Meetings held with both Banbury and Bicester Chambers of Commerce to tackle any issues relating to business and CDC, and attendance at business meetings across the District. Contribution to the development of both the South East Midlands and Oxfordshire Local Enterprise Partnerships.
Progress the Community Housing Project with HCA investment partner (31 dwellings)	Green	Green	Database of local building material and construction service suppliers is up and running in order that build can tap into local supply chains. Achieved Construction Skills Academy status, awarded to 7 councils in the country and links with the development of a training programme that will be a key component of

Tasks	Q1	Q2	Latest Commentary
			buildB. Community land trust board has been formalised and volunteers elected to key roles. CDC will nominate a Member as custodian trustee.
Deliver 500 new homes including through planned major housing projects.	Red	Red	The Local Plan policies are aimed at achieving economic growth and maintaining housing supply. However market conditions are affecting the level of house building.
Develop a robust and locally determined planning framework			
Prepare an Infrastructure Plan for CDC & prepare for introduction of Community Infrastructure Levy	Green	Green	A draft Infrastructure Plan is contained within the Local Plan. Community infrastructure Levy will proceed once the Local Plan is submitted.
Secure implementation of new policy for Developer contributions	Green	Amber	The new policy has not yet been implemented whilst work has focussed on completing the Local Plan.
Protect and enhance the quality of the built environment by completion of Conservation Area Reviews and strong design guidance for all new developments	Amber	Green	A number of Conservation Area Appraisals have been completed including the Oxford Canal with SNC. Design guidance is being prepared as part of the pre application forum on all strategic sites in the Local Plan. There are 60 conservation areas in the district and there is a rolling plan to complete 6 per year.
Work to improve the quality and vibrancy of our town centres and urban areas			
Progress the commercial development of Bicester Town Centre and consider the plans for development of the community building	Green	Green	Bicester Town Centre progressing well and on target to open as planned summer 2012 The community building is in design stage working towards pre application planning submission.
Complete a Masterplan for Bicester	Green	Green	The draft Masterplan has been consulted upon and will be completed once the Local Plan is adopted
Complete a Masterplan for Banbury	Green	Green	A draft plan is in preparation by White Young Green on behalf of CDC - the concept Masterplan has been adopted by CDC Executive.
Make progress on the Canal Side Regeneration programme in Banbury	Green	Green	The Supplementary Planning Document (SPD) is nearing completion to accompany the preparation of the development programme for the site.
Prepare detailed planning guidance for the future redevelopment of the Bolton Road area in Banbury	Green	Green	The SPD is nearing completion to accompany the preparation of a development programme for the site

A SAFE, HEALTHY AND THRIVING DISTRICT

Work with partners to support the development of safe and thriving local communities and neighbourhoods

Tasks	Q1	Q2	Latest Commentary
Continue to provide wide range of recreational activities/opportunities for young people across district	Green	Green	Activity sessions being provided at the Banbury Hub in partnership with OCC
Work with partners to maintain already low levels of crime in the district	Green	Green	At the last CSCP meeting Cherwell was the only area in the TVP that was all green in measured performance priorities
Reduce chronic Anti-Social Behaviour cases	Green	Green	Due to successful early intervention and monitoring frequent caller data to both police and CDC chronic ASB cases are small in number. There have been 3 identified and dealt with by additional sanctions being imposed on the offenders

Tasks	Q1	Q2	Latest Commentary
Reduce the number of metal theft incidents	Green	Green	Continuing to assist and support TVP through Operation Jupiter and Operation Precious
Work with partners and businesses to support public health and safety	Green	Green	Primary Authority work continues with Sainsbury's. Planning for the November Cherwell Safety Partnership has begun.
Support the local community, voluntary and not for profit sectors to play an active role in the district			
Work with the local voluntary sector to provide advisory services for the local community	Green	Green	First quarter report received from Banbury CAB. All three sites provide face to face interviews and there is the Oxfordshire advice line which provides clients with a gateway telephone interview to assess their situation and the appropriate next step.
Support volunteering across the district	Green	Amber	The annual Voluntary Organisation Forum meeting was held in September. The contract with Citizens Advice Bureau to find volunteers for voluntary organisations has been slow to get off the ground but waiting for the Q2 report which is due mid October.
Provide good quality recreation and leisure opportunities in the district			
Establish the Trust arrangements to secure the long term future of Banbury Museum and maintain access for the community	Green	Green	A CDC Equalities Panel was held at the Museum in September to check the transfer process included consultation with community groups and faith leaders ensuring the Museum continues to provide free and open access. A Museum Project Board meeting was held and many issues progressed. Consultation has started with staff regarding their transfer to the new organisation.
Support improvement of local health facilities, services and standards across the district			
Work to promote active and independent lifestyles amongst older people	Green	Green	Older people forum provided opportunities to promote activities to older people's clubs
Work with partners to deliver 40 active lifestyle sessions monthly for older people	Green	Green	Delivered through Age UK these sessions are to be reviewed due to a reduction in volunteer staff
Support the local NHS to retain and develop health services at the Horton General Hospital	Amber	Green	The Community Partnership Network in transition to examine a range of new roles regarding the health and social care sector reforms. In the meantime Oxford university Hospitals Trust is continuing to respond to a very challenging financial savings target which when coupled with technological improvements in clinical care and continuing national changes and directives to how services are to be delivered means that further service change at the Horton appears inevitable.
Continue to support new and improved health services in Bisector and the surrounding area	Green	Green	Planning approval given to a new hospital site. Preferred bidder in place. Ongoing dialogue between the PCT and SHA to progress the project.

A Cleaner, Greener District

Provide excellent waste collection and recycling services, working to reduce the amount of waste produced and to increase recycling across the district

Tasks	Q1	Q2	Latest Commentary
Reduce the amount of waste sent to landfill	Green	Amber	Landfill tonnages are slightly above last year and this is expected to increase further as leaves collected on the highway can no longer be composted and have to be sent to landfill.
Maintain the current high levels of customer satisfaction with our recycling and waste collection services	Green	Green	Customer satisfaction in the latest satisfaction survey is good. A small drop in satisfaction with recycling, food waste remained unchanged and refuse showed a slight increase.
Work to ensure our streets, town centres, open spaces and residential areas are clean, well maintained and safe			
Work with local communities to continue the programme of neighbourhood litter blitzes	Green	Green	Litter blitz programmes on track – next blitz is Grimsbury mid October
Work to reduce our impact on the natural environment, limit our use of natural resources and support others in the district to do the same			
Work with partners to improve the energy efficiency of homes & enable more	Green	Green	Working with USEA to improve energy efficiency of homes

Tasks	Q1	Q2	Latest Commentary
residents to achieve affordable energy bills			
Work with partners to support the development of Eco-Bicester as a national exemplar, creating a vibrant place where people choose to live, to work and spend their leisure time in sustainable ways			
Work with partners to progress the delivery of the vision for Eco-Bicester	Green	Green	Work continues through the Eco Bicester Project Team, Strategic Delivery Board and other partners.
Start work on site for the initial housing development at North West (NW) Bicester	Green	Green	Work expected to start on site following expiry of the Judicial Review period and construction of access road. Start on site expected in late 2012 with housing development commencing in early 2013
Ensure continued opportunities for local people to participate in the Eco-Bicester programme	Green	Green	The consultation on the Bicester Masterplan Cherwell Local Plan and work with A2 Dominion's Strategic Partnership Manager provide the opportunity for local people to participate in the Eco Bicester programme.

An Accessible, Value for Money Council

Provide value for money and a financially sound organisation, minimising the impact of smaller council budgets on frontline and priority services

Tasks	Q1	Q2	Latest Commentary
Develop and implement an effective approach to address the financial impact of Government welfare reform	Green	Green	LGRR project is managing requirements and analysis
Ensure the Council's budget is matched to strategic priorities demonstrating and promoting the Council's commitment to value for money and effective service delivery	Amber	Amber	Considered at upcoming Executive/JMT awayday and will be reflected in budget plans
Work with partners to reduce Council costs			
Implement/embed shared back office systems to secure efficiencies	Green	Green	Ongoing and on track
Implement a Shared ICT service	Green	Green	Phase two of the programme of ICT standardisation is currently being undertaken and the November Programme high light report is reporting Green and on target. An additional temporary ICT desktop resources have been resourced to help mitigate a 44% increase in service requests.
Explore further opportunities with partners to share or provide services, thereby reducing costs or maximising income	Green	Green	Discussions continue
Demonstrate that we can be trusted to act properly for you by being transparent about our costs and performance			
Improve the information available to the public about our costs and performance, and promote understanding, accountability and opportunity	Green	Green	Performance reports published regularly
Consult with local residents in a cost effective manner to ensure the Council has a good understanding of local priorities	Green	Green	SPA futures have been consulting the community and results are due at the end of October
Work to ensure we provide good customer service through the delivery of high quality and accessible services			
Improve levels of satisfaction with and access to information provided by the Council	Green	n/a	Awaiting results of satisfaction survey
Improve access to services and advice by increasing online payment and appointment options	Green	Green	Online service continue to develop, new housing online forms are being developed and enhancements enabling webcasts to be accessed on mobile devices e.g., IPADS, Android tablets etc

Supporting Measures

Performance Measure	Q1	Target 12/13	Q2	RAG & DOT	Progress commentary
Housing					
Number of households living in temporary accommodation (NI 156)	26	33	32	Amber ↓	Working with customers to ensure additional challenges around homelessness prevention are being addressed
Housing advice: repeat homelessness cases	0	1	0	Green →	Effective homelessness prevention is continuing
No of affordable homes provided	27	100	66	Green ↑	Eco Bicester affordable housing demonstration project at Bryan House and the 18 units of affordable homes at the former Dashwood primary school have been completed
Benefits					
Time taken to process Housing Benefit/Council Tax Benefit new claims and change of circumstances (NI181)	6.06 days	11 days	6.88 days	Green ↓	
Average time taken for new Housing Benefit / C Tax claims	20.38	18 days profiled	17.55 days Sept 2012	Green ↑	
Average time taken for Housing Benefit /C tax changes of circumstances	4.97	9 days profiled	5.71 days Sept 2012	Green ↓	
BV079bi.05 % HB Recovered: Overpayment	87.31% June 2012	78%	81.56% Sept 2012	Green ↓	
BV079bii.05 % HB Recovered: including outstanding	12.76% June 2012	20%	22.41% Sept 2012	Green ↑	
BV079biii.05 % HB O'Pay: Written Off	0.37% June 2012	3%	1.17% Sept 2012	Green ↓	
Development					
Net additional homes provided - NI 154	44	500	77	Red ↑	Provisional figures only as all housing must be reconciled officially at the end of a financial year – total so far 121
Processing of major applications within 13 weeks (NI 157a)	50%	60%	16%	Red ↓	2 out of 12 applications determined within time in Q2 compared to 3 out of 6 in Q1
NI 157b Processing of minor applications within 8 weeks	88%	65%	80%	Green ↓	
NI 157c Processing of other applications within 8 weeks	86%	89.74%	88%	Green ↑	
% Planning appeals allowed against refusal decision	0%	30%	77%	Red ↓	7 planning appeals in Q1 with none allowed whereas in Q2 there were 13 appeals and 10 allowed.
Conservation Areas with up to date appraisals	n/a	6	4 ytd	Green	Oxford Canal, Deddington, Adderbury and Sibford Gower with Burdrop have been completed in year. There is a rolling programme to review 6 areas per year.
Percentage of Conservation areas with published Management Plans	-	100	60	Amber	There are 60 conservation areas and 80 % have character appraisals and 60% have management plans in place

Supporting Measures

Performance Measure	Q1	Target 12/13	Q2	RAG & DOT	Progress commentary
Percentage of houses developed on previously developed land	6	25	57.1	Green	The figure is for Q2 only – this is an annual indicator linked with NI 154 net additional homes therefore mid year figures are only a guide
Supply of ready to develop housing sites – 5 year land supply	62.10%	100% (5 yrs)	annual	n/a	At April 2012 there was a 3.1 year land supply for deliverable housing sites which does not meet the government requirement of 5 years plus a buffer.
Environmental					
Percentage of waste recycled or composted	60.1	60	60	Green →	Recycling rate is similar to last year but composting is up and dry recycles is down. Street sweepings are now excluded
Residual household waste per household in kgs per hh	107 kg	Not set	109kg	n/a	
Number of fly tips – cumulative figure with annual target	96	467	210	Green ↓	
Number of risk based food premises inspections completed	180	328	341	Green ↑	Performance is good and we are ahead of the planned target for this time in the year.
Finance					
Percentage of Council Tax collected	29.82	59.25 profiled	57.93	Amber ↓	Performance has slipped but unable to pinpoint a reason.
Percentage of NNDR collected	32.91	60.25 profiled	60.04	Amber ↓	Slightly below target but still slightly ahead of last year's performance
Percentage of Invoices paid within 30 days	98.2	98.3	98.9	Green ↑	
Community Safety					
% Residents when asked say they feel safe in town centres					Annual customer survey –
% of nuisance cases dealt with within the prescribed timescale (maximum of 48 hours)	98.78	96	94.8	Amber ↓	347 cases in Q2 as against 164 cases in Q1 – However the trend is always for more cases being reported during summer months.
% of nuisance cases resolved within 8 weeks	100	96	99	Green ↓	100% achieved throughout Q1 but in August dropped to 96%
Number of anti-social behaviour incidents involving high and medium risk victims	11	28	8	Red ↑	The number of cases received is outside the control of the team. Target mid year is 14
Reduce all crime incidents reported by 1% (per 1000 Pop)	13.5	57.2	14.8	Amber ↓	Profiled target is 28.6 and mid year actual is 28.2
Reduce violence against the person with injury incidents by 5% (per 1000 Population)	0.84	3.84	0.9	Green ↓	Profiled target is 1.92 at mid year and actual is 1.75

Supporting Measures

Performance Measure	Q1	Target 12/13	Q2	RAG & DOT	Progress commentary
Reduce domestic burglary incidents reported by 5% (per 1000 Population)	0.31	1.44	0.25	Green ↑	79 burglaries from April – Sept
Leisure					
Increase participation in active recreation by 1% (NI 8)	15.43 March 2012	16.43	n/a	n/a	Annual figure from Active Survey l end 2012 Go Active initiatives are in place
Maintain current levels of visits/usage to the modernised district leisure centres, Spiceball, Bicester and Kidlington	309,900	1,164,756	308,409	Green →	SLC figures slightly up on September 2011 however BLC and KGLC both down slightly giving a 494 decrease overall. Will be reviewed further at Leisure Report feedback in October.
Maintain current levels of visits/usage to Woodgreen Leisure, North Oxfordshire Academy and Cooper School	22,018	88,822	35,645	Green ↑	Just over 3500 decrease compared to September 2011. Some obvious factors include the outdoor pool being closed a week earlier. NOA figures are down as league hockey matches were held away and there was no athletics meeting in September.
Customer Services					
% Telephone calls abandoned	9.9	10	9.8	Amber ↓	Complicated nature of calls in September severely increased the length of calls and subsequently the abandoned rate Average length of call waiting is 1 minute 27 seconds although many are several minutes
Number of Stage One complaints received	49	228	48	Green →	
Number of Stage Two complaints received	3	8	3	Amber →	
Number of Stage Three complaints received	5	4	1	Red ↓	5 received so far this year against a target of 4 for the year
Number of complaints referred to Ombudsman	9	19	3	Red ↓	
Car parking revenue	£381,445	£1,512,811	£416,820	Green ↑	Mid year target was £756,405 and actual income is higher than anticipated at £798,265

Major Programmes 2012/13 : Quarter 2

Programme	Council	Year End Performance	Quarter 2 30/09/2012	Direction of Travel	Comments on Performance
Place Programme					
Eco Town Bicester	Cherwell District Council	A	G	↑	The exemplar planning permission is the first eco town planning permission to be granted nationally. The exemplar development will include a range of features that are unique to development of this scale in the UK including the largest domestic solar pv array and largest Code for Sustainable Homes level 5 scheme. The development will include rainwater harvesting, provision for electric vehicles, measures to support bio diversity, allotments, car club, bin and cycle storage for every dwelling, local lettings plan for the affordable housing, local bus service and apprenticeships and local employment. In addition the District Council is supporting the provision of a primary school on the site and delivering an Eco Business Centre.
Bicester Town Centre	Cherwell District Council	G	G	⇒	Preparative groundworks for the two main blocks completed and steelwork frame have been erected and is complete. Precast infill units are being installed for the cinema and the project is well on programme. Utility services provisions have slipped slightly on programme but slippage will not impact on main milestone dates.
Banbury Brighter Futures	Cherwell District Council	G	G	⇒	Priorities and agreed actions established with relevant finance allocated where needed. Good multi-agency engagement. Theme leaders in place. Good "Connecting Communities" event at Woodgreen in August. Review of updated data and partnership governance under way.
Moat Lane	South Northants Council	G	G	⇒	Preparations for the build stage are progressing, with archaeology, demolitions, and other consultations under way, and a business case review by JMT to validate the business case has resulted in some changes to the community building to promote a more fit-for-purpose building now and for future use. Public consultations are planned for 5 th – 8 th September at the Mill; detailed planning submission will follow at the end of September.
Silverstone	South Northants Council	G	G	⇒	Outline planning application determined following significant negotiations on S106 and conditions. Work to define the economic development stage is under way now.
Sustainable Urban Extensions Brackley	South Northants Council	G	G	⇒	Decision notice about to be issued granting outline planning permission, subject to the on-site sustainable urban drainage system issue being resolved. This has followed significant negotiations on the S106 and conditions. .
Sustainable Urban Extensions Towcester	South Northants Council	A	A	⇒	At Towcester, key issues still need to be resolved such as education provision, the relief road and viability testing. A timescale for resolution of the application has been agreed with the provision, the relief road and viability testing. A timescale for resolution of the application has been agreed with the applicant. The Council has been successful in achieving an early resolution on funding from the applicant and a revised timescale. Delays to the site Masterplan have impacted the originally planned decision date

Major Programmes 2012/13 : Quarter 2

Programme	Council	Year End Performance	Quarter 2 30/09/2012	Direction of Travel	Comments on Performance
Banbury Developments	Cherwell District Council		G	⇒	Governance of this project transferred into the Place Programme in May. These projects are all at a very early start-up stage, with the work focusing on identifying what is possible and desirable in terms of outcomes, making the most of the council's assets.
Transformation Programme					
ICT Shared Services	Cherwell District Council & South Northants Council	G	A	↓	Four of the 11 workstreams making up this second stage of the project have an Amber status at the end of Quarter Two, although without risk to the overall delivery schedule and budget.
Service Transformation	Cherwell District Council & South Northants Council	G	G	⇒	Work is well under way to define the workstreams that will deliver the necessary transformation at both councils, taking into account the interdependencies and fixed points such as the relocation of SNC.

Corporate Equalities Plan 2012/13 : Quarter 2

	Quarter 1 30/06/2012	Quarter 2 30/09/12	Comments on performance
Fair Access and Customer Satisfaction			
To ensure Cherwell District Council and our Partners treat the public fairly regardless of their background or way of life	G	G	Effective consultation events taken place this quarter via Connective Community and Knowing your Community methods. Faith forum and disability form planned in Q3
To improve our services to the older generation within the Cherwell district	G	G	Excellent progress against the Housing Strategy for Older People. Start on site has now been achieved at Cassington road Yarnton for the delivery of 50 units of Extra Care Housing. The scheme will be known as Erdington House and should complete by March 2015. This will complement the 130 units of Extra Care already delivered in Cherwell which is the highest delivery across Oxfordshire. In addition 60 units of extra care housing at Thornbury House, Kidlington are due to start on site in early 2013. Recreation Strategy for Older People is still under development.
To ensure all our services both internal and external are accessible to all Equality Groups at a high standard	G	G	One complaint received in Q2 on grounds of equality was not upheld.
Tackling Inequality and Deprivation			
To break the cycle of deprivation within the district (Brighter Futures in Banbury Programme)	G	G	2012/13 priorities and agreed actions established with relevant finance allocated where needed. Good multi agency engagement. Theme leaders in place. Successful Woodgreen connecting communities event in august. Review of updated data and partnerships governance underway.
Building Strong and Cohesive Communities			
Promote integration between communities and groups through the use of sport, leisure, cultural activities and opportunities for community involvement	G	G	The council continues to promote Taking pART, a scheme that matches community groups with an artist who will help them develop new skills, enjoy creating new work and participating in a new experience. Creation of a new joint post between Cherwell District Council and Thames Valley Police to foster good community relations due to start October 2012.

Corporate Equalities Plan 2012/13 : Quarter 2

	Quarter 1 30/06/2012	Quarter 2 30/09/12	Comments on performance
Positive Engagement and Understanding			
Gain better engagement and work with young people within the district	G	G	Youth Councils supported in Bicester and Banbury.
Establish links with minority representation/community groups to help improve services	n/a	G	Cherwell Customer Services specialist attended events in Q2 in addition to Council Tax and Business Rates property inspections - Banbury, Bicester and Kidlington Job clubs, Disability Forum, Bicester & Banbury food Bank, Voluntary Organisations, Rotary Club Family Day, Nethrop Library & Horsefair Doctors surgery. Q2 has seen the disbandments of Oxfordshire Mantra Hate Crime Steering Group. In its place Cherwell district alongside all Oxfordshire districts and Thames Valley Police have commissioned a 24 hour hate crime reporting service called Stop Hate UK.
Raise internal awareness of diversity within our community	G	G	Three successful Connecting community Events took place this quarter
Review and publicise all documentation in line with government framework	G	G	Data published in line with the government legislation requirements
Review CDC performance against Achieving criteria to maintain/improve standards	G	G	Self Assessment is due to take place during Quarter 3
Ensure staff and services promote and embed equality into their work	G	G	Cherwell's Equality Fair and Aware training programme has continued its schedule to get all office based staff trained by the end of the financial year. Depot staff training is currently under development.
Maximise output from the Equality & Diversity Steering Group	G	G	The Group continues to focus on equality compliance, training, complaints and subjects that impact on the Council. Next meeting will focus on the Equality Self Assessment and a membership review. and specific subjects that impact on the whole council

Brighter Futures in Banbury Programme 2012/13 : Quarter 2			
	Quarter 1 30/06/2012	Quarter 2 30/09/2012	Comments on Performance
Early Years, Community Learning & Young Peoples Attainment : Oxfordshire County Council (OCC)			
Improve educational attainment through better skills in numeracy / maths and more effective family engagement	A	A	Awaiting comments from OCC
Family Learning Programme	A	A	Awaiting comments from OCC
Employment Support & Skills : Cherwell District Council (CDC)			
Support skills development/apprenticeships/job clubs to reduce NEETS (19+)	G	G	
Job Clubs	n/a	G	<p>The number of Jobseeker Allowance claimants has fallen gradually from 2,255 in sept 2009 to 1,378 in Sept 2012. challenges remain for those without qualifications or experience and the long term unemployed.</p> <p>65 Jobclubs held since 2012 and over 700 attendees</p> <p>Job clubs are held in Banbury, Bicester and Kidlington and at The Mill Cottage Banmbury there is a Career and Opportunity Gateway Jobclub helping professionals/managers and a workshop every thursday through Career Connect. The sunshine Centre and BYHP are providing smaller jobclubs in Brighter Future Wards.</p> <p>CDC is co-ordinating Banbury Job Club partners also involving the appointment of a Job Club Engagement Officer through OCC librariesService to provide additional focus on Neithrop and Ruscote.</p>
Business Development	n/a	G	<p>Self Employment: 43 cherwell residents (Ap -Sept)have received one to one advice on starting their own business through our Oxfordshire Business Enterprises (OBE) service. Loans are being awarded to viable small businesses turned down by banks through Frederick's Oxfordshire.</p> <p>over 50 residents attended aseries of "How to be an Entrepreneur" workshops in July & Sept. Follow up support is provided through OBE. The Council's market operator is also providing opportunities to test the market for new businesses in Banbury.</p> <p>Business Development: In Q2 15 further detailed busines enquiries were dealt with in support of indigenous business growth or potential inward investment. (34 since April 2012)</p> <p>Meetings held with Banbury and Bicester Chambers of Commerce to tackle any issues relating to business and CDC and attendance at busines meetings across the district.</p> <p>contribution to the development of both the South East Midlands and Oxfordshire Local Enterprise Partnerships.</p> <p>Banbury and Bicester Town Centre working Groups are focussing on actions to promote trade in the twon centres. A sustainable Cherwell Business Group is being enabled to develop supply chains and innovation in support of the One</p>

Brighter Futures in Banbury Programme 2012/13 : Quarter 2			
	Quarter 1 30/06/2012	Quarter 2 30/09/2012	Comments on Performance
Skills	n/a	G	The understanding of employers' skill needs is being reviewed through the Oxon Skills board and translated into action through a Talent Match project to connect employers with workers with skill development.
Career Ladders : 12 Ladders to be developed with Brightsparks	n/a	A	This programme has been cancelled and is to be replaced with a 'Talent Match' service which has now been created helping to match and develop skills to provide local sources of employment for people living in Brighter Future in Banbury wards.
Financial Inclusion & Housing : Cherwell District Council			
Increase supply & access to housing	n/a	G	Working with Registered Providers on the 2011-15 affordable homes programme. Excellen progress made on future opportunities and the Homes and Communities Agency has praised Cherwell's Investment Ready approach. Further investment has been made available through CDC's Investment Partner status with the HCA, he Places for Change programme and the Empty Homes funding.
Developing financially & socially sustainable communities	n/a	G	CDC has been identifying customer swwhose income will reduce as a result of the welfare reforms. This work has resulted in various outcomes such as discretionary housing payments and changed circumstances by the customer.further work is ongoing regarding the implications for social housing and joint work is in place with Registered Providers.
Housing for our most vulnerable residents	n/a	G	Joint working in place to understand impact of changes to supporting People funding programme and greater links to health and wellbeing agenda.
Ensuring homes are safe, warm and well managed	n/a	G	The Green Deal was launched in October 2012
Preventing Homelessness	n/a	G	A strategic priority for Cherwell District Council.
Health & Wellbeing : Oxfordshire County Council			
Improve life expectancy with improved overall health and well-being	A	A	Although there are some successful programmes in place it will be some while before we can ascertain whether the overall aim of increasing life expectancy in these wards has been achieved
Reducing high rates of teenage pregnancy	A	A	Data is reported annually in arrears so no update due until Quarter 4.

Brighter Futures in Banbury Programme 2012/13 : Quarter 2			
	Quarter 1 30/06/2012	Quarter 2 30/09/2012	Comments on Performance
Safe & Strong Communities : Thames Valley Police			
Build a safer and more connected community, where residents feel socially included	G	n/a	
Family Support & NEETS (Under 19) : Oxfordshire County Council /HUB			
Provide support to families and young people not in employment education or training	G	G	
Performance & Community Engagement : Cherwell District Council			
Provide performance reports and Connecting Communities events	G	G	A number of community events have taken place over the summer and we have had high visibility within our communities.

Significant Partnerships 2012/2013 : Quarter 2			
	Quarter 1 Performance	Quarter 2 Performance	Comments on Performance
Sub-Regional Partnerships			
Oxfordshire Partnership Board	G	G	Minutes of meetings received
Health and Well Being Partnership Board (H&WB)	A	G	New Oxfordshire Health &Well Being Board and supporting partnership proposals in place. CDC representation on Health Improvement Board and Children and Young People's Board. 2012/13 priorities finalised. New structure being proposed to coordinate and advise on the disaggregation across the new structure of the important Supporting People budget.
Environment and Waste Partnership	G	G	Partnership working well
Oxfordshire Safer Community Partnership (OSCP)	G	G	OSCP is now developing a business plan and coordinating responses to Bucks County Council re PCC and PCP
Oxfordshire Stronger Communities Alliance (OSCA)	G	G	Changes have been made to increase the involvement of District Councils and other partners and next meeting is in Q3
Local Enterprise Partnerships (LEP) (Oxfordshire)	G	G	Both Local Enterprise Partnerships are at an early stage of development. Cherwell District Council is active in both to ensure they support the achievement of local economic priorities
Local Enterprise Partnerships (LEP) (South Midlands)	G	G	
Cherwell-specific Partnerships			
Cherwell Local Strategic Partnership (LSP)	G	G	
Cherwell Safer Community Partnership (CSCP)	G	G	Partnership has secured attendance of magistrates, further work required to get Youth Services to attend

Significant Partnerships 2012/2013 : Quarter 2			
	Quarter 1 Performance	Quarter 2 Performance	Comments on Performance
Cherwell M40 Investment Partnership (CHIP)	G	G	Day to day work through CHIP, providing services to business, continued and statistics are recorded under Business Development and Jobs created
Banbury Town Centre Partnership (BTCP)	G	G	Cherwell District Council is active within the BTCP and is working to ensure that the development of the Banbury Masterplan strengthens the Town Centre with a close input from the BTCP. In addition, CDC is working with BTCP on the application of the Portas Review into Town Centres.
Bicester Vision (BV)	G	G	Cherwell District Council is an active member of Banbury Vision with the Chief Executive, Vice-Chair. We have engaged Bicester Vision in advising on the economic dimension of the Bicester Masterplan and the potential to increase employment in the town and the marketing of the town for inward investment
Kidlington Village Centre Management Board	G	G	Attendance at Management Board meetings. Assistance with work on Vision provided and separate meeting arranged on Local Plan implications
Homelessness Strategy Partnership	G	G	The Cherwell housing allocations scheme has been produced in draft and is timetabled to be presented to the Council Executive in November 2012. Extensive consultation has already taken place including officers having met with housing management and development officers from the Registered housing Providers. Consultation has taken place with CDC members and each applicant on the housing register received a personal letter inviting them to one of three public consultation events held in Banbury, bicester and Kidlington.
Cherwell RSL Partnership & Sanctuary Housing Group	G	G	both the cherwell RP Development and Management Groups met over the past quarter and in addition a special meeting of the Development Group was held to consider horizon scanning and the Local Plan as part of its consultation programme. The RP's are continuing to work closely with CDC in terms of the affordable homes programme and maximising future delivery in the district. In particular the RP management group is dealing with the implications of the welfare reforms and the effects these could have on customers when accessing and maintaining their tenancies. This work is being undertaken within the context of the Cherwell Tenancy Strategy.
NW Bicester Strategic Delivery Board	G	G	The Eco Bicester looks to bring together public sector partners and local business representatives to oversee the development. Meetings continue.
Banbury Brighter Futures	G	G	2012/13 priorities and agreed actions established with relevant finance allocated where needed. Good multi agency engagement. Theme leaders in place. Successful Woodgreen Connecting communities event in August. Review of updated data and partnerships governance underway.